



## Audit of Licensed Child Care – Department of Education and Early Childhood Development

### Licensing/Inspecting of Child Care Centres (CCC)

#### Overall Conclusions:

- Required inspections completed
- Centres properly licensed
- Violations addressed
- High priority violation confusion

#### Examples:

- 10 licenses – no issues
- Tested 158 inspections
- 225 violations over 88 inspections
- 82% corrected within 30 days
- 18% corrected within 60 days
- direct contact with children unclear
- Unannounced inspections predictable
- Inspector performance not reviewed

#### Recommendations

1. Clarify high priority violations
2. Quality assurance process

### Licensing/Inspecting – Family Home Day Care Agencies (FHDCA)

#### Overall Conclusions:

- Homes not inspected per policy

#### Examples:

- EECD not inspecting homes
- Per policy, EECD to inspect 25%
- EECD relies on agencies
- Tested 20 inspections
- 21 violations over 9 inspections
- Inspections not done or incomplete
- 7/9 corrected within 30 days
- 2/9 additional enforcement needed

#### Recommendation

3. Follow agency inspection policy

### Complaints

#### Overall Conclusions:

- No documented policy
- Complaints investigated

#### Examples:

- Tested 30 – no issues
- No response time standards
- Complaints not prioritized

#### Recommendation

4. Implement complaint policy

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## Accessibility and Affordability (A/A)

### Overall Conclusions:

- A/A not well defined
- Better measures needed

### Examples:

- Measures do not assess A/A
- Ex: % subsidized spaces used
- Measure for % of subsidized spaces
  - Target 31%
  - Actual 26%
- 2016 EECD child care review
  - 5 recommendations for A/A
  - 27 actions items

### Recommendations

5. Better performance measures
6. Project management structure

## Grants and Subsidies

### Overall Conclusions:

- Program objectives not met
- Administrative weaknesses

### Examples:

- No guidance on wage allocation
- Recruitment/retention issues remain
- Affordability still issue for families
- 9/30 files – inconsistent wage allocation
- 23/30 – late annual reviews
- Reliance on self-reporting

### Recommendations

7. Conduct annual reviews
8. Process to verify claims