

Follow-up of 2021, 2022, and 2023 Performance Audit Recommendations

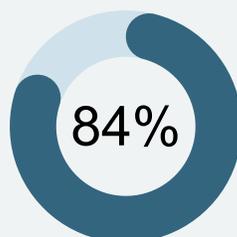
Overview

Collective Three-Year Implementation Rate is 83% (2024 - 80%)



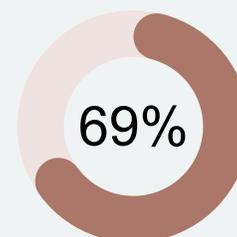
2021

- After four years, the government has completed 26 of 26 recommendations



2022

- After three years, the government has completed 48 of 57 recommendations



2023

- After two years, the government has completed 22 of 32 recommendations

Important Recommendations Still Incomplete

2022 Audit of Oversight and Management of Government Owned Public Housing

9 of 20 recommendations not complete

- **Growth and Development** has not implemented lease renewal processes to verify tenants' continued eligibility for public housing, including assessing whether they are over-housed.
- **Growth and Development** has not assessed the eligibility criteria and screening processes to determine access to public housing.

2023 Audit of Ground Ambulance Services

7 of 14 recommendations not complete

- **Health and Wellness** has not completed its own quarterly assessment of Emergency Medical Care Inc.'s (EMCI) performance against ground ambulance standards.
- **Health and Wellness** has not introduced financial penalties for EMCI failing to meet medical performance standards.

2023 Audit of Provincial Fire Safety Management

3 of 7 recommendations not complete

- **The Office of the Fire Marshal** has not implemented a fire safety complaint tracking and resolution process.
- **The Office of the Fire Marshal** has not regularly updated building listings for completeness and accuracy.

Additional 2024 Recommendation Incomplete

2024 Audit of Cybersecurity Readiness in Healthcare

1 of 1 recommendation followed up on not completed

Health and Wellness, Nova Scotia Health, and Cyber Security and Digital Solutions have self assessed that they have not fully implemented detailed action plans based on the technical reports provided by our cybersecurity expert.

The organizations involved have indicated action plans have been developed based on best practices with work on implementation underway and set to be completed by Fall 2026.