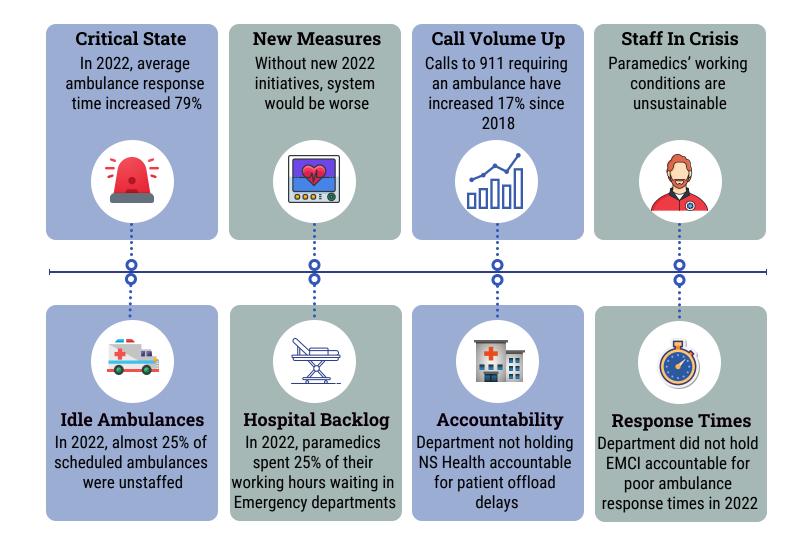
## REPORT HIGHLIGHTS

## **Ground Ambulance Services**



## Two of the 14 Recommendations From Our New Report

- We recommend the Department of Health and Wellness clearly define who is accountable for directives at both the Department and Nova Scotia Health relating to offload delays at emergency departments and continue to monitor Nova Scotia Health's compliance with the directives.
- We recommend the Department of Health and Wellness require Emergency Medical Care Inc.
  develop a staffing strategy that identifies the appropriate level of resources required to deliver
  the ground ambulance system.